

# LIFE All Weather Cushions



## **Can LIFE All Weather cushions be left outside?**

Yes. An All Weather cushion (developed by LIFE Outdoor Living) can be left outdoors throughout the entire season. These cushions are produced from high-quality synthetic products - when it rains the water goes through the cushion cover and into the microporous inner cushion. By pressing down on the cushions or placing the cushions on their edges, they will be dry in a relatively short period of time.

Although the cushions are All Weather, to keep them clean and prolong their life, we suggest covering them when not in use and storing indoors for the winter months.

## **Are LIFE All Weather cushions waterproof?**

No. LIFE All Weather cushions are not waterproof - they are weatherproof. New technology created allows water to pass through these cushions without any water retention, which in turn means no mildew build up that could eventually cause your cushions to rot. This unique technology, and lack of water retention, is also a major factor in the cushions' ability to retain their original shape.

## **How long after it has rained can LIFE All Weather cushions be used?**

This really depends on the conditions at the time as warm or damp weather makes a difference, but even after a prolonged heavy downpour we have found that LIFE All Weather cushions can be used within a very short period if the above procedure for optimal draining is followed.

LIFE upholstered dining chairs such as Sense or Caribbean chairs can be tilted forwards to promote quick and easy draining after rainfall.

## **How can All Weather cushions be cleaned?**

Stains can be removed by cleaning with LIFE Outdoor Living Textilene and Wicker Cleaner. This is a non-foaming cleaner for open-woven fabrics and wicker.

For more stubborn stains the outer cover can be cleaned at 30 degrees in the washing machine, with a small amount of laundry detergent. It is best to wash one cover at a time.

Before cushions are bagged and stored for the winter months, or a protection cover is placed over furniture with cushions, please ensure that the cushions are completely dry.

## **What is the warranty for LIFE All Weather cushions?**

All 2022 lines offer a 5 year manufacturer's limited warranty. Any furniture manufactured prior to 2018 still carry a 2 year warranty. We always advise that end users keep a proof of purchase when purchasing our furniture to avoid any delay in an event of a warranty claim.

## **Can replacement cushions be purchased?**

Yes, cushion replacements are available, but you should not need to replace any LIFE All Weather cushions for many years unless they have been damaged or experience some other misfortune.

## **Also available on request.**

Our range also includes LIFE Outdoor Living Textilene and Wicker Cleaner



# LIFE Soltex Cushions



## **How do the Soltex cushions differ from the All Weather cushions?**

The Soltex cushions have the same properties and can be left outside in the summer months. They have a softer feel due to the combination of soft-touch textilene and olefin fabric.

## **Can Soltex cushions be left outside?**

Yes, the new Soltex cushions can be left outside during the summer season. We recommend that the cushions are stored in a dry place in Autumn and Winter.

**LIFE** Outdoor Living Soltex Protector should be applied every 4 months to provide a protective layer on the fabric to help prevent stains and allow water to run off.

## **How can Soltex cushions be cleaned?**

Stains can be removed by cleaning with **LIFE** Outdoor Living Soltex Cleaner. For more stubborn stains the outer cover can be cleaned at 30 degrees in the washing machine, with a small amount of laundry detergent. It is best to wash one cover at a time.

Before cushions are bagged and stored please ensure that they are completely dry.

## **What is the warranty for LIFE Soltex cushions?**

All 2022 lines offer a 5 year manufacturer's limited warranty. Any furniture manufactured prior to 2018 still carry a 2 year warranty. We always advise that end users keep a proof of purchase when purchasing our furniture to avoid any delay in an event of a warranty claim.

## **Can replacement cushions be purchased?**

Yes, cushion replacements are available, but you should not need to replace any **LIFE** Soltex cushions for many years unless they have been damaged or experience some other misfortune.

## **Also available on request.**

Our range also includes **LIFE** Outdoor Living Soltex Cleaner and Soltex Protector



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# LIFE Weave



## **Can LIFE Weave furniture be left outside?**

Yes. **LIFE** weave furniture is designed to stay outside all year round. The frames are made from aluminium which has good corrosion resistance and is a lightweight material with a great mechanical strength. The frames are then plaited with a synthetic weave which is durable and extremely hard wearing, to cope with severe atmospheric temperature changes, as well as being UV stabilised to avoid fading.

## **How is LIFE weave furniture cleaned and maintained?**

To combat discolouration, aging and weathering of the wicker, you can use **LIFE** Outdoor Living Textilene and Wicker Cleaner with a powerful UV filter. This gives the furniture a beautiful sheen and long-lasting protection, and leaves behind an invisible protective layer.

We recommend that pistons on reclining components are occasionally sprayed with e.g. a silicone lubricant to protect and lubricate. Over time, pistons may need adjusting. Please contact Customer Services for support.

## **Does LIFE weave furniture need to be covered?**

Although **LIFE** weave furniture is totally weatherproof and does not in itself require a protection cover, we would advise customers to cover their furniture to protect from little visitors to our gardens and damage that can be caused by overhanging trees and bushes. This may prolong the life of your furniture.

## **What is the warranty on LIFE Weave furniture?**

All 2022 lines offer a 5 year manufacturer's limited warranty. Any furniture manufactured prior to 2018 still carry a 2 year warranty. We always advise that end users keep a proof of purchase when purchasing our furniture to avoid any delay in an event of a warranty claim. Please ask for full details of our warranty and refer to this for claim information.



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# LIFE Teak



## **Recycled and reclaimed teak**

Teak wood by **LIFE** Outdoor Living is a mix of plantation and recycled teak which is all SVLK (Sistem Verifikasi Legalitas Kayu) certified, meaning that the full process of manufacturing is registered and monitored. By buying SVLK certified wood you can be assured that the wood is acquired sustainably, guaranteeing the survival of the plantation.

The teak has a natural appearance and develops a beautiful silver grey patina. Scratches, dents, cracks, knots, filling or other damage is inherent in recycled teak and does not have an impact on the lifespan. Normal use of the product will result in small cracks (hairline cracks) and openings appearing in the wood; this does not detract from the quality or the life of the table and adds to the charm of this product.

## **Assembling and moving teak furniture**

Table tops should be protected when legs are attached. Please ensure that the top is laid on a soft, protective surface before commencing. After the wood has been in use for a period of time, it may be necessary to tighten the screws.

When moving heavy teak furniture, do not drag the product as this will damage the joints and leg connections. Claims of this nature will not be covered by the warranty.

## **Can a protective cover be used on teak furniture?**

We advise against using a protective cover for teak furniture as this can lead to the growth of fungi.

## **What is the warranty on LIFE Teak?**

All 2022 lines offer a 5 year warranty against manufacturing faults. Any furniture manufactured prior to 2018 still carry a 2 year warranty. We always advise that end users keep a proof of purchase when purchasing our furniture to avoid any delay in an event of a warranty claim. Please ask for full details of our warranty and refer to this for claim information.



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# LIFE Robust Teak



## How is LIFE Robust Teak furniture cleaned?

LIFE Outdoor Living Teak Cleaner can be used for intensive cleaning of weathered teak, and will kill fungi and algae within the teak wood. Simply follow the instructions on the bottle and the colour of new teak will be restored. If you wish to use a different cleaner, always test the effect of this in a hidden spot.

## How often should the LIFE Robust Teak be treated?

When the surface of the wood starts to feel rough it is time to treat your teak with Robust Teak Protector. A thin layer should be applied and left to soak into the wood. If too much is used, the colour will run off the surface and could stain chairs, patios etc. After this, treat with Teak Shield to repel moisture and protect against mould and mildew.

Because it takes some time and effort to clean teak, we recommend using LIFE Outdoor Living Robust Teak Protector and Teak Shield at least three times a year to prolong the colour and prevent weathering, and a thin coating of Teak Shield should be applied every 2-3 months during the summer season.

During the teak manufacturing process Teak Shield is applied. As it can take a while for shipping and purchase, we suggest that the Teak Shield is reapplied directly after purchase.



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# LIFE Grey Teak



**LIFE** Outdoor Living Teak Cleaner can be used for intensive cleaning of weathered teak, and will kill fungi and algae within the teak wood. Simply follow the instructions on the bottle and the colour of new teak will be restored. If you wish to use a different cleaner, always test the effect of this in a hidden spot.

To achieve the grey colour of weathered teak immediately, the wood can then be painted with **LIFE** Teak Instant Grey.

## **How often should LIFE Grey Teak be treated?**

When the surface of the wood starts to feel rough it is time to treat your teak with **LIFE** Teak Instant Grey. A thin layer should be applied and left to soak into the wood. If too much is used, the colour will run off the table and could stain chairs, patios etc. After this, treat with Teak Shield to repel moisture and protect against mould and mildew.

Because it takes some time and effort to clean teak, we recommend using **LIFE** Outdoor Living Teak Instant Grey and Teak Shield at least three times a year to prolong the colour and prevent weathering, and a thin coating of Teak Shield should be applied every 2-3 months during the summer season.

During the teak manufacturing process Teak Shield is applied. As it can take a while for shipping and purchase, we suggest that the Teak Shield is reapplied directly after purchase.



# LIFE Aluminium



Aluminium is a material that is often used in the **LIFE** garden furniture collections.

Aluminium has many advantages when used outdoors as it is lightweight and does not rust. When this is used outdoors, slight surface dirt and a light form of corrosion may develop. This however, is not absorbed into the product, is not permanent in nature, and can easily be removed.

The high quality powder coating ensures that the products will endure any type of climate as it is UV proof and colourfast. If damage to the paint occurs scratches, scrapes etc. can be easily retouched.

## **How is LIFE Aluminium furniture cleaned?**

Aluminium furniture can be cleaned using water and a soft soap. Avoid using abrasive or harsh products or sponges.

Alternatively, **LIFE** Outdoor Living Aluminium Cleaner & Protector can be used for cleaning and extra protection.

## **What maintenance is required?**

We recommend that pistons on reclining components are occasionally sprayed with e.g. a silicone lubricant to protect and lubricate. Over time, pistons may need adjusting. Please contact Customer Services for support.

## **What is the warranty on LIFE Aluminium Furniture?**

All 2022 lines offer a 5 year manufacturer's limited warranty. Any furniture manufactured prior to 2018 still carry a 2 year warranty. We always advise that end users keep a proof of purchase when purchasing our furniture to avoid any delay in an event of a warranty claim. Please ask for full details of our warranty and refer to this for claim information.



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# LIFE Polywood



Polywood has the look of real wood but needs very little maintenance. It is lightweight and will not splinter.

## **How is LIFE Polywood cleaned?**

Polywood can be cleaned using **LIFE** Outdoor Living Polywood Cleaner. Any dried on dirt or debris can be loosened by using water and a soft-bristle brush. Application of the **LIFE** Outdoor Living Polywood Protector will create a protective layer and help prevent stains and marks.

## **What is the warranty on LIFE furniture with polywood features?**

All 2022 lines offer a 5 year manufacturer's limited warranty. Any furniture manufactured prior to 2018 still carry a 2 year warranty. We always advise that end users keep a proof of purchase when purchasing our furniture to avoid any delay in an event of a warranty claim. Please ask for full details of our warranty and refer to this for claim information.

Glass items should not be left on polywood surfaces as the sun's rays may be magnified, causing the polywood to mark or melt.





# LIFE Spraystone Table Tops



Spraystone is a mixture of ground natural stone and high-quality resin sprayed onto a glass plate. Because this mixture is sprayed professionally as a layer onto tempered glass, the result is a lightweight table top that cannot be distinguished from genuine hard stone. The sides of the table tops also have the same finish to reinforce the luxury appearance.

## How are LIFE Spraystone table tops cleaned?

Spraystone should be cleaned with **LIFE** Outdoor Living Spraystone Cleaner. Alternatively, the surface can be cleaned using tepid water and a soft sponge (NEVER use hard detergents or abrasive scourers).

We recommend that **LIFE** Outdoor Living Spraystone Protector is used to apply an extra protective layer.

In addition to cleaning, do not leave products on the table for long periods of time as they can cause the spraystone to lighten, leaving a mark. Ensure that protection covers are not left with water standing on top as this can also cause the spraystone to fade. Do not use e.g. candles or tealights on the surface without protecting the spraystone as they can become hot and cause irremovable stains.

Please note that LIFE tables may include generic fixings for all **LIFE** table top options. Customers may not need to use all screws etc. included.



# LIFE Ceramic Table Tops



**LIFE** ceramic tops are remarkably strong and comprise of 2-3 layers of ceramic material on top of tempered glass. Ceramic is one of the hardest materials used in garden furniture and is UV proof, colourfast and scratch resistant.

## **How are LIFE Ceramic table tops cleaned?**

Ceramic tops can be cleaned with **LIFE** Outdoor Living Ceramic Cleaner & Protector. Stubborn stains may take several attempts.

In addition to cleaning, do not leave products on the table for long periods of time as they can cause the surface to lighten, leaving a mark. Ensure that protection covers are not left with water standing on top as this can also cause the ceramic to lighten and mark. Do not use e.g. candles or tealights on the surface without protecting the ceramic as they can become hot and cause irremovable stains.



# LIFE Protection Covers



LIFE Outdoor Living offers a range of protection covers for their lounge and dining sets.

## Which protection cover will fit?

Visit our website at [www.norfolkleisurelifestyle.co.uk](http://www.norfolkleisurelifestyle.co.uk) to view the selection of covers available and to identify which are most suitable for your needs.

Please note, to distinguish right from left: if when seated on the element the armrest is on your left side, the side is called left.

## What are the protection covers made of?

All LIFE protection covers are 100% ripstop polyester and feature a breathable membrane to transport condensation outwards, whilst simultaneously preventing dust and dirt from getting in.

## How are the protection covers secured?

There are a number of buckles on each cover to ensure optimal protection from the elements. Please ensure the cover is correctly secured, as weather damage is not covered by the manufacturer's limited warranty.

If the cover is supplied with a pop up cone, place it on the table top under the cover to reduce contact with the table surface.

## What warranty is offered with LIFE protection covers?

All LIFE protection covers carry a 3 year manufacturer's limited warranty. We always advise that end users keep a proof of purchase when purchasing our furniture to avoid any delay in an event of a warranty claim.

Regularly remove any standing water from protection covers on LIFE tables as prolonged contact with e.g. spraystone can affect the table surface below.



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